

## ATTACHMENT A

## Performance Measures

These services support the Health and Human Services Department's goal of promoting and fostering increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations. The following measures reflect 9, 12 and 21 months of service.

## OUTPUTS

Service Area	Performance Measure	9 Mos. Target	12 Mos. Target	21 Mos. Target
Basic Needs Services	Number of individuals receiving basic needs services from contracted providers	5,882	7,842	13,724
Child Care Services	Number of children provided child care services	476	635	1,111
Homeless Services	Number of homeless persons receiving shelter services through Social Service and ESG contracts	2,218	2,957	5,175
Mental Health Services	Number of clients with a treatment plan for Mental Health services	885	1,180	2,065
Substance Abuse Services	Number of clients receiving substance abuse prevention/intervention or treatment services	39	52	91
Youth Development	Number of youth served in contracted youth development programs	6,600	8,800	15,400

## OUTCOMES

Service Area	Performance Measure	9 Mos. Target	12 Mos. Target	21 Mos. Target
Basic Needs Services	Percent of Best Single source clients who receive case management for three months and maintained equal or better housing or household stability	85%	85%	85%
Child Care Services	Percent of early child care programs community-wide that meet quality standards	15%	15%	15%
Homeless Services	Percent of homeless persons receiving case management who move into safe and stable housing	65%	65%	65%
Mental Health Services	Percent of clients served who have achieved projected mental health outcomes	84%	84%	84%
Substance Abuse Services	Percent of clients who have achieved substance abuse treatment plan goals	69%	69%	69%
Youth	Percentage of youth with improved academic performance	85%	85%	85%